

YUPANQUI FAMILY SHIPPING POLICY

Shipping Policy

Our Shipping Policy was last updated on [07-30-2022]

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Disclaimer:

- "Company" (referred to as either "the Company", "We", "Us" or "Our" in this Disclaimer) refers to Yupanqui Pepper LLC.
- "**Goods**" refers to the items offered for sale on the Service.
- "**Orders**" means a request by You to purchase Goods from Us.
- "**Service**" refers to the Website.
- "**Website**" refers to Yupanqui Family, accessible from <https://yupanquipepper.com>
- "**You**" means the individual accessing the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Thank you for visiting and shopping at <https://yupanquipepper.com> The following terms and conditions constitute our Shipping Policy. This Shipping was generated by TermsFeed Shipping Policy Generator.

Our Shipping Policy

Shipment processing times

All Orders are processed within 1-2 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of Your Order, We will contact You via email, telephone or preferable via WhatsApp if applies.

Shipping rates & delivery estimates

Shipping charges for Your Orders will be calculated and displayed at checkout.

- **Shipping method: DHL, UPS or FedEx standard**
Shipment cost: \$39.00 Flat rate – **FREE SHIPPING OVER \$49.00**
Estimated delivery time: 3-5 business days

Delivery delays can occasionally occur due to reasons of force majeure that occasionally, but rarely, affect parcel flights.

Shipment to P.O. boxes or APO/FPO addresses

For USA and Canada: Yupanqui Family ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses, no P.O. boxes allowed.

For Other Countries: Yupanqui Family do not ship to P.O. boxes

Shipment confirmation & Order tracking

You will receive a Shipment Confirmation Email once Your Order has shipped containing your DHL tracking number(s). The tracking number will be active within 24 hours.

Customs, Duties and Taxes

USA and Canada: Yupanqui Family is completely responsible for any customs and taxes applied to Your Order. All fees imposed during or after shipping are the responsibility of the Company (tariffs, taxes)

Other countries: Yupanqui Family is not responsible for any customs and taxes applied to Your Order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes)

Damages

Yupanqui Family is liable for any products damaged or lost during shipping. If You received Your Order damaged, please contact us immediately in order to file a claim.

Please save all packaging materials and damaged goods before filing a claim and send 3 pictures within 24 hours of reception to our e-mail or WhatsApp number.

Contact Us

If you have any questions about this Shipping Policy, You can contact Us:

- By visiting this page on our website: <https://yupanquipepper.com/contact-us/>
- By sending us an email: yupanquipepper@yupanquifamily.com
- By sending us a WhatsApp message: +19293921852 +19543105545